



Paying Your Water Bill

The City of Arvada is excited to present our **NEW** online payment portal: Visit arvada.org/paymywaterbill and click on the big green **Pay Online** button to register.

Why Use the New Online Payment Portal?

- The new online payment portal has a "wallet feature" which enables users to save their choice of payment type for future payments.
- The new online payment portal makes it easy to pay by text and email links.
- Once the previous online payment portal is deactivated (October), ALL online payment customers will be required to use the NEW portal.

Other Payment Options

Payments can also be made by phone, by direct debit, by mail or in person.

- Pay by phone using a credit card; call **720-898-7852**.
- Enroll in Direct Debit Payment service. Visit arvada.org/paymywaterbill to download the form.
- Mail a check payable to City of Arvada, 8101 Ralston Road, Arvada, CO 80001-8101.
- Pay in person at City Hall, 8101 Ralston Road, first floor.

Billing for water, sewer and storm water services are sent on a bi-monthly basis.

Water Shut Off: Important Information

If your water service has been shut off due to lack of payment, payments to restore water service must be received during business hours. Business hours are Monday thru Friday, 8 a.m. - 5 p.m.

Payments can be made by phone: **720-898-7070** or in person at 8101 Ralston Road, first floor.

