New Water and Sewer Rates for 2019

As part of the 2019 budget, the Arvada City Council has approved increases for water and sewer services. These rates will become effective on January 1, 2019.

The City bills every two months for water and sewer service. The Arvada Water and Wastewater Utilities are funded through rates and new tap fees, not taxes. The City does not make a profit on these services or use the funds for anything other than providing water and sewer services. The rates are designed to cover the costs of providing reliable, high-quality water service and to efficiently remove, treat and dispose of sewage generated by our customers.

**Water rates will increase by 3.4% to a base rate of $3.96 per 1,000 gallons.** The rate change will result in an additional $1.03 per month ($12.36 per year) for the average single family household.

**Sewer rates will increase by 3.0% to a base rate of $4.88 per 1,000 gallons.** The rate change will result in an additional $0.56 per month ($6.72 per year) for the average single family household.

**Stormwater rates will not increase for 2019. The base rate is $0.00304 per square foot of impervious surface located on the property.**

The effects of the proposed changes on a customer’s bill will vary depending upon the amount of water the customer uses and upon the amount of sewer generated by each customer.

For more information on Water and Sewer Rates, please visit [our website](http://www.arvada.org/watersewer) or call 720-898-7070.
ACH Direct Payment Service

Convenient
Easy

Would you like to be able to pay your
water and sewer bill without ever having
to write a check or search
for a stamp again?

Now you can!
The City of Arvada strives to provide services
that support the changing needs of our residents.
We would like to offer the
ACH Direct Payment Service to our utility
customers. This service is a payment
mechanism which offers residents an attractive
alternative to traditional check-writing methods,
allowing you the opportunity to make payments
for water and sewer charges directly from your
checking or saving accounts.

What can you expect from
this service?

Once you have enrolled in the ACH Direct
Payment Service, you will continue to receive
your regularly scheduled bi-monthly Utility
Billing Statement. The ACH payment service
will go into effect with the second billing period
following your enrollment.
You will receive a letter from Utility Billing
stating when you can expect the
first payment to draw.

The due date on your statement will
be the actual day funds are deducted from
your bank account and credited to your
utility account.

If you don’t agree with your bill, you
have up to five (5) business days prior
to the due date to contact Utility Billing.
Upon notification, Utility Billing will
postpone the automatic payment
transfer until the dispute has been
resolved and a determination has been
made as to the amount due.

If you have two insufficient fund
occurrences within a twelve-month
period, you will be removed from
the program. A service charge of
$25.00 will be placed on your
account for each returned transaction.

You can stop your participation in
the service at any time by notifying
the Utility Billing Division in writing.
Withdrawal requests received five (5)
business days prior to your due date
will be effective for that billing
period; with shorter notification,
withdrawal from the service will not
occur until the subsequent billing period.

Authorized Agreement for
Direct Debit Payment

I hereby authorize and request the City of Arvada
(City) to receive payments of amounts owed by
me for City water and sewer charges by initiating
on the due date debit entries to my account at
the Banking Institution (Bank) indicated below.
I hereby authorize and request Bank to accept debit
entries initiated by City and to debit the same to my
account without liability for the correctness of entries.

City of Arvada Account Number
____________________________________

Customer Name
____________________________________

Service Address
____________________________________

City________________________ State ________

Zip Code__________ Phone # ____________

It is understood and agreed that I may withdraw from
participation at any time by notifying Utility Billing in
written form at least five (5) business days before the
due date, notification shall be effective upon receipt.

Customer Signature ______________________

Date ________________________________

Please check the type of account you are using:
☐ Checking Account ☐ Savings Account

Banking Institution ______________________

Bank Routing # _______________________

Bank Account # _______________________

(A voided check must be included to process the
application)