



# The Benefits of an Organized Waste Hauling and Recycling System

A majority of Arvada residents want efficient waste hauling and more service options, including recycling. As a result, the Arvada City Council is considering a proposed ordinance to establish an organized system that would include a single waste hauling provider for most city residents.

## Objectives

- Fewer trucks on streets
- Lower costs for most residents
- More recycling options
- Better customer service

**Bottom line:** an organized system means safer, cleaner, less expensive and higher-quality waste hauling experience.



## Fewer trucks are better

A reduced number of waste hauling trucks on our streets increases safety, decreases wear and tear on road surfaces, and decreases noise and air pollution.



## Recycling included

Estimated at just 13 percent, Arvada has one of the lowest recycling rates among Front Range cities. And those who want to recycle, often pay extra. Curbside recycling is included in the proposed system.



## Better customer service

The proposed agreement gives the City the right to address poor service and the option to end the contract if the hauler is not meeting the City or residents' needs. The waste hauler must:

- Provide a dedicated customer service representative.
- Operate a local call center that will handle all customer service requests.
- Achieve a 99.9 percent accuracy rate!
- Meet quality standards or pay penalties for poor performance.

To read the proposed ordinance, including how HOAs factor into the proposed program, and to review the related agreement, learn about pricing, cart sizes and other details about the waste hauling system, visit:

[www.arvada.org/waste-hauling](http://www.arvada.org/waste-hauling)



## How It Would Work

### More services at lower costs

The proposed system would start in July 2021 and include the following services and fees:

- Two annual citywide “large-item” drop-off events and on-demand curbside pickup (\$15/item)
- Yard debris clean-up events (one in the spring and three in the fall)
- Door to curb services for physically impaired

Recycling  
automatically  
included  
(Biweekly pickup)



**\$19.90**



**\$15.70**



**\$11.50**



Monthly charge  
Choose your cart size  
(Weekly pickup)

### Who participates

The system would serve residents living in single-family homes, duplexes and townhomes in neighborhoods that don't already have organized waste collection.

Apartment and condominium complexes with more than seven units and commercial properties are not included. Homeowners associations (HOAs) that already contract with a waste hauler are not required to participate in the program but can opt in. HOAs will pay a required 88 cent per month per household fee to be included in the the bulk item drop-off and the yard-debris drop-off events.

### Freedom to choose another provider

While you would be strongly encouraged to participate in the system, Colorado law preserves your right to choose a waste hauler. If you choose not to participate in the City's organized system, you would pay a monthly fee of \$5.13 to participate in services such as yard waste and large-item drop-off events.

### Time-limited agreement

As with other competitively-bid contracts managed by the City, the waste hauling contract would be in place for several years at a time to keep prices low for residents, with performance measures and service level requirements. There are provisions giving the City opportunities to address concerns with the services.

Learn more! Visit:

[www.arvada.org/waste-hauling](http://www.arvada.org/waste-hauling)