

May 6, 2020

The following information is a general overview of operations, protocols and initial results of our efforts to make sure all volunteers and reservoir visitors are safe.

1. Our reservoir hours are 7 a.m. to 7 p.m. (four, three hour shifts) to prevent volunteers from opening and closing in the dark for a good part of the season.
2. The fishing dock and pavilions are closed due to the difficulty in maintaining proper social distancing per City protocols.
3. We are working closely with Colorado Parks and wildlife with ongoing ANS training for our rangers via webinar and online recertification and are working with them on a more consistent visiting schedule at the reservoir.
4. Signage such as "Practice Social Distancing" and other City provided signage are located throughout the reservoir property.
5. ALL rangers are **REQUIRED to wear a face mask** and are communicating with guests from behind a large 3' X 4' Plexiglas shield installed at the ranger station's welcome area. Over 90% of interactions with guests happens behind this shield and most times happen with masks.
6. **Boat inspections.** When a boats or exempt watercrafts arrive at the ranger station, they are directed (by signage) to remain in their vehicle. A ranger then approaches the guests (masked and keeping a safe distance) and asks the driver to roll up their window, leaving a small opening for easier communication, and proceeds with the ANS inspection protocols. Once the inspection is completed, a numbered tag is placed under the windshield wiper and the guest is asked to keep it there and told that it will be removed upon exit. This tag procedure is also for the other "non-boat" guests. This method is used to limit contact with the public by our volunteers. Exiting guests are handled in a similar way.
Exemption. When the wind makes it impossible for the tag to stay under the windshield, the tag is passed through the small opening in the window.
7. Only current 2020 rangers (masked) and those authorized by the City of Arvada are allowed inside the concrete perimeter of the ranger station. **NO EXCEPTIONS!** The public can only approach the ranger station in a vehicle or from behind an "Authorized Personnel Beyond This Point Only" barricade.
8. We provide cleaning supplies such as anti-bacterial wipes and hand sanitizer as well as PPE i.e., face masks, as well as vinyl gloves. We have a portable hand washing station (for ranger use only) located at the ranger station. The port-a-potty located near the station has a key lock on it and has a sign that reads "Ranger Use Only" on it. All rangers are provided a key as well a key in the ranger station.
9. Onsite staffing is limited to two rangers. due to the size of the ranger station. We installed a 3' X 4' Plexiglas shield on the island inside the station that creates a barrier that further helps with safety. **Due to the larger than normal volume of guests visiting our reservoir, a third ranger is staffed to patrol the shoreline to help ensure that proper social distancing is maintained.**
10. Volunteers are instructed to use wipes (provided by the City) before and after every shift to wipe all surfaces such as doorknobs, water cooler, ranger station phone and reservoir vehicle(s).